

The COVID-19 local response has required our office to adopt a heightened infection control protocol for the safety of our patients and staff.

Please read the follow material and the separate Covid-19 consent form for more information on our response.

Patient Screening

- All patients will be required to complete a screening questionnaire prior to their appointment to determine their readiness for treatment and to triage their symptoms.
- Patients will be required to read and sign the Covid-19 consent form posted on our website's homepage before their visit

If you can answer YES to any of these conditions, please ALERT the office and AVOID coming in-person:

- Fever ($>100.4^{\circ}$) or feeling hot/feverish recently (14-21 days)
- Shortness of breath or other difficulties breathing
- A cough
- Flu-like symptoms, such as gastrointestinal upset, headache or fatigue
- Recent loss of taste or smell
- In contact with any confirmed COVID-19 positive patients

Check-in

- Personal face coverings are requested to be worn by all patients until they are receiving treatment

- All patients will have their temperatures taken at their visit.
- We request that you arrive alone to your appointment unless additional assistance is required.
- We ask that you arrive on-time, rather than early, to keep the waiting room traffic to a minimum. Please observe a minimum of six feet of separation should more than one party be in the waiting room at a time.
- If you drive to our office, please wait in your vehicle until just before your appointment time.
- If you walk or take public transit (Seattle location only), please utilize the building's lobby space until your appointment time.

Billing Update

Implementation and adherence to the new safety protocols necessitates significant adjustments to the consumables and materials used in the office and in the delivery of your care. You will notice a new charge to your account statements and insurance claims. The American Dental Association (ADA) has encouraged dental insurance companies to help cover the increased costs of operation.